

An employer's story:
Auckland City Mission

Position Filled – Mission Accomplished



Auckland City Mission



"We are delighted with the quality of candidates the team at the Chamber are finding for us. We have employed two candidates from the Business Professional programme in the space of two months.

We are a charitable organisation. It was great to have a solution where we didn't have to invest time or money in expensive advertising campaigns which usually result in hundreds of CVs flooding in – most of which would not be worth our time even looking at!

We have found the Business Professionals programme an efficient way for us to get access to great candidates with the right skills and experience for our roles - the whole process couldn't have been any easier

For example the Chamber makes sure they know their candidates and their skills so when we contacted them about the roles, they responded with a shortlist that was perfectly matched to what we needed.

Business Professionals as a recruitment solution is a cost effective, professional service committed to achieving good outcomes for both employers and candidates." ■

Interview with Diane Robertson, CEO Auckland City Mission conducted by Valerie Maskell, Business Professionals Programme, Auckland Chamber of Commerce – July 2014.

AUCKLAND
CHAMBER OF COMMERCE
Business Vitality


BUSINESS PROFESSIONALS
CONTRACT, PART & FULL-TIME

The Business Professional is for those seeking 'business support' roles. Including but not limited to: reception, call centre, admin, accounts, EA/PA, and sales. Participants must be in receipt of a benefit and from Auckland. Call **0800 709 907** or email recruitment@chamber.co.nz for more information.

The Business Professional is a partnership between the Ministry of Social Development and Auckland Chamber of Commerce.

An employee's story: Auckland City Mission

Mission Possible



Amy found herself frustrated with her numerous attempts to find employment and receiving one rejection after another. She was beginning to feel as though she was job searching in the dark. Overcome with constant worry, guilt and stress about securing a job, she was losing confidence fast. Her family were also becoming concerned about her career and wellbeing, including the financial hardship she was facing.

When Amy attended one of her regular meetings with her Case Manager Brian D'Silva at the Mt Albert Work and Income office, Brian knew that restoring her motivation, self-esteem and confidence would be the key to getting her back into employment. Brian decided the Chamber's Business Professional return to work programme was a great match for her previous office experience, so he discussed it with her and immediately completed a referral form with Amy. The Chamber has a long standing relationship with Work and Income, Case Managers are familiar with the success their clients have enjoyed through working with us.

Amy enjoyed the programme, especially the way it was planned. She felt engaged with the team and other participants straight away, she also liked how the Business Professional enabled her to look at her situation objectively, address her barriers and identify her strengths. She recalled that at every class "They instilled great energy and drive into us, to reach out goal of employment – the positive energy

was infectious. As the course progressed our attitude became more determined and moved to one, where we believed we were going to find work. The course put me back in control of my future".

Auckland City Mission regularly recruits using the Chamber's employment service. When they had a vacancy for a Donations Administrator, the Chamber didn't hesitate to put Amy forward for consideration. With her volunteer experience as an Independent Fundraiser for Woman's Refuge, her renewed determination and confidence, along with the Chamber's endorsement, she impressed from her first interview and secured the role soon after.

CEO, Diane Robertson from Auckland City Mission was elated to have found Amy through the Business Professional programme. ■

What started out as a referral from a Case Manager resulted in a candidate's life being transformed personally and professionally and an Employer finding the right person the first time at no cost to their business.

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