

Three's a charm – Quadrant Hotel and Suites



In February 2014, Work & Income Clendon Service Centre identified three lovely young women to be referred to CadetMax, a Chamber of Commerce youth employment programme based in Manukau.

Rose, Kim and Belinda were all young people looking to start their careers and needing the support to explore career opportunities and a network into the business community. Rose had recently moved to Auckland from Gisbourne, Kim had just left school with NCEA Levels 1, 2, 3 and was looking for her first job and Belinda had completed a Certificate in Travel & Tourism and looking to launch her career in the industry.

When Tuan Dinh, HR Advisor at The Quadrant Hotel and Suites contacted the Chamber to say they were expanding and in need of new staff, we had the perfect candidates work ready and keen to be put forward for a variety of roles on offer.

“CadetMax have become our first point of contact whenever we have a vacancy” says Tuan Dinh,

“we appreciate the single point of contact with the CadetMax team – we simply tell them what we are looking for and they come back with a list of great candidates. They organise the interviews and communicate with the Cadets on our behalf and make sure everything is organised

including transportation before the Cadets are interviewed. It is a really simple and easy process from our perspective”

All the candidates we interviewed from CadetMax came to the interview fully prepared and motivated. We are thrilled to have Rose, Kim and Belinda on board representing the Quadrant Hotel.”

Our Department Heads share great feedback about our employees from CadetMax as they are young, enthusiastic and appreciate every learning opportunity”

According to Tuan Dinh HR Advisor at The Quadrant – part of the reason for CadetMax’s success is the additional 12 months of support from a CadetMax Employment mentor.

“Ines Roberts, the CadetMax employment Mentor, forms a bridge between us and the young cadets. Ines provides support on both professional and personal levels which been really helpful. For example one of our Cadets had some difficult issues to work through at home but with the help of Ines we were all able to get through this, support her and now everything is running smoothly with her position”.

“The CadetMax candidates formed a bond during their preparation course, and their friendship continues to grow in the workplace which is proven to be beneficial. They share experiences, and at times mentor each other.” ■



CadetMax is a youth employment programme for 18-24 year olds, in receipt of a benefit and living in South Auckland. For more information contact: **0800 709 907** or cadetmax@chamber.co.nz

CadetMax is a partnership between the Ministry of Social Development and Auckland Chamber of Commerce.